

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 10<sup>th</sup> day of April'2025**

**C.G.No.302/2024-25/Tirupati Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**

**Former Principal District Judge**

**Members Present**

**Sri. K Ramamohan Rao**

**Member (Finance)**

**Sri. S.L. Anjani Kumar**

**Member (Technical)**

**Smt. W. Vijaya Lakshmi**

**Member (Independent)**

***Between***

Smt. S.Habeebunnisa, D.No. 8-61,  
Bugga Street, Renigunta, Tirupati District.

Complainant

***AND***

1. Superintending Engineer/O/Tirupati
2. Assistant Accounts Officer/ERO/Tirupati - 1
3. Dy.Executive Engineer/O/Renigunta
4. Executive Engineer/O/Tirupati Town

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 24.02.2025 at Renigunta stating that one electrical line is near her house site and it is causing obstruction for construction of her house, that she paid necessary charges for shifting of the line, but the respondents did not take any action.





02. The said complaint was registered as C.G.No.302/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they could not execute the work since the complainant did not show boundaries of her site and they will execute the work immediately on showing the boundaries of her site.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that they could not execute the work since the complainant did not show boundaries of her site and they will execute the work immediately on showing the boundaries of her site.
04. Considering the circumstances, the complainant is advised to show boundaries of her site on which the respondents are directed to shift the line without any delay. With the said direction, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of



Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-1 corrected and pronounced in the open Forum on this 10<sup>th</sup> day of April'2025.

*(Signature)* 10/04/25

**CHAIRPERSON**

*(Signature)*  
Member (Finance)  
10/04/25

*(Signature)*  
Member (Technical)

*(Signature)*  
Member (Independent)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant through whatsapp and Post

All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnevarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*(Signature)* 10/04/25



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24/10/1911

Received of Mr. J. H. Williams  
the sum of £100

Wm. H. Williams